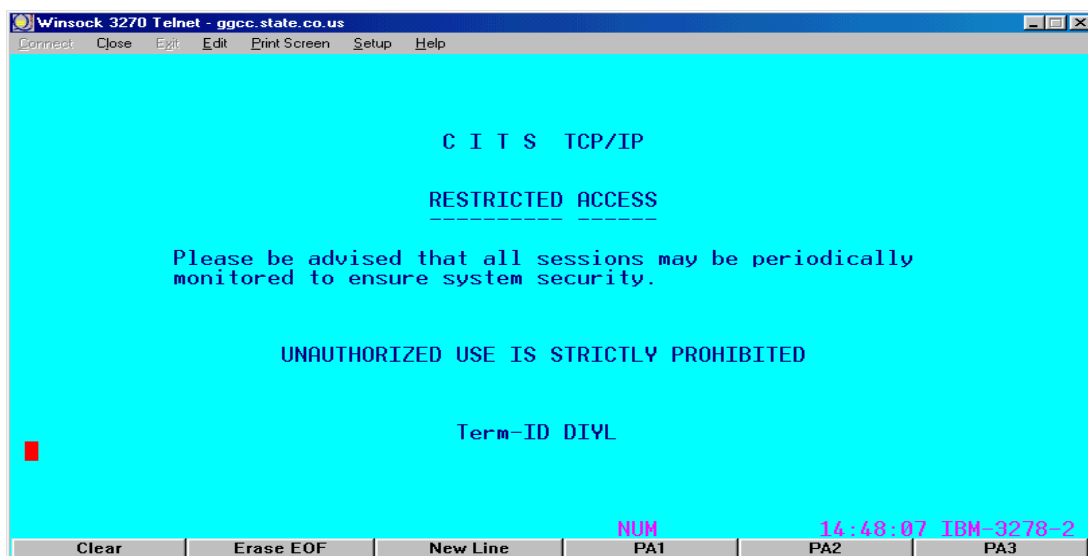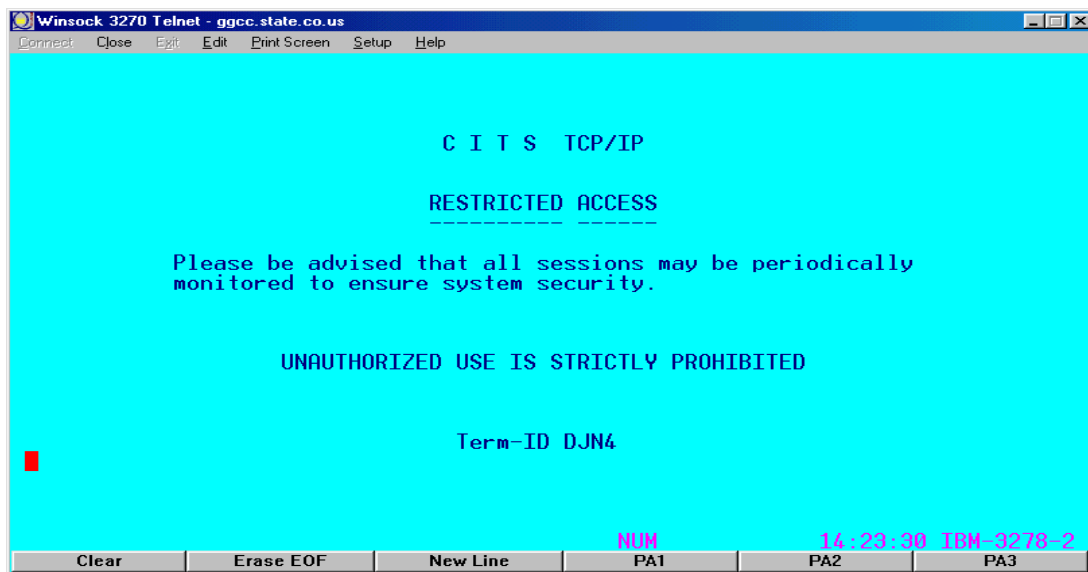# EMPL Technical Update 04.6

# WHERE AM I IN THE SIGN-ON PROCESS?
## (TOP SECRET VS. NATURAL SECURITY)

**TOP SECRET SECURITY (TSS)** controls these two screens.  You can be sure you are in Top Secret Security if you get a security error that begins with the letters "TSS".  Top Secret Security allows users access to the CITS mainframe.  If you get a security error message here, you *must* call your agency's TSS Administrator or the CITS Service desk at (303) 239-4357 or (877) 632-2487, for assistance.  *The Department of Human Services (DHS) has a Security Desk for DHS users, which may be reached at (303) 866-5204.

**NATURAL SECURITY** controls the screen below.  You can be sure you are in Natural Security if you get a security error that begins with the letters "NAT".  **Natural security covers EMPL and ADS access.**  If you need help on this screen, you may send an e-mail containing your user-id to HR.SUPPORT@state.co.us or in an emergency situation where HR Support is not responding, you may contact Collene.Smith@state.co.us. *The Department of Human Services (DHS) has a Security Desk for DHS users at (303) 866-5204.



January 2004